Accessibility statement for Wickham Skeith Parish Council

This website is run by Wickham Skeith Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts

- zoom in up to 300% without the text spilling off the screen

- navigate most of the website using just a keyboard

- navigate most of the website using speech recognition software

- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

- find information contained in difficult to navigate tables within a text block or other accessible format on the same page

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is
We know some parts of this website are not fully accessible, for example:

- most older PDF documents are not fully accessible to screen reader software

- some scanned documents are not fully accessible to screen reader software

What to do if you cannot access parts of this website
If you need information on this website in a different format such as large print:

- email wickhamskeithpc@hotmail.com

- call 0777 180 8677

We'll consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website
We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: wickhamskeithpc@hotmail.com giving the page title and the nature of the problem.

Enforcement procedure
The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Wickham Skeith Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons: non-compliance with the accessibility regulations

Navigation and accessing information

There's no way to skip the repeated content in the page header. This fails WCAG 2.1 success criterion 2.4.1 (bypass blocks).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This fails WCAG 2.1 success criterion 1.3.4 (orientation).

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 21st September 2020. The test was carried out by ourselves. We used this approach to decide on a sample of pages to test with static content, links and pictures. We tested our main website platform, available at http://wickhamskeith.suffolk.cloud/, and focused on the pages under the 'Parish Council' section of the website. The WAVE Accessibility Evaluation tool (www.webaim.org) was used for this check.

What we're doing to improve accessibility

This statement was prepared on 23rd September 2020. It was last updated on 20th October 2020. . The basic site test is scheduled to be run again in June 2021.